



RETURNS/EXCHANGES/REPAIRS

Please be sure to print and include this form completely filled out with your item. If the Tactical Trap wasn't what you were looking for, you can return or exchange your item within 30 days of delivery.

****Please make sure your shelf is sent back packaged carefully, using the same packing as it arrived for you. If your shelf has been mounted or altered in any way, we cannot accept it back for a refund or exchange. Your keys must be taped to the back of the shelf (not locked inside) or the refund will reflect a deduction of a 20% processing fee.**

You will need to ship this back using a return service that includes tracking and damage insurance. **We do not cover shipping fees on returns, exchanges or repairs.** Once we receive the package we will issue a refund within 5 to 7 business days and an automated email receipt of your refund will be sent to you.

Your package can be shipped back to the following address:

Tactical Traps
ATTN: RETURNS
228 W Lincoln Hwy, #133
Scherville, IN 46375

FOR RETURNS, Please fill out the table below:

PLEASE CAREFULLY PRINT ALL FIELDS BELOW with the same information used to place the order:	
First and Last Name:	
Invoice #	
Mailing Address:	
City/State/Zip:	
Phone number:	
Email:	
Reason for return:	
<i>Are the keys taped to the back of the item?</i>	
<i>Have you spoken with us by phone in regards to this return? If so please name the representative and date:</i>	

FOR EXCHANGES or REPAIRS, Please fill out the table below:

****For exchanges or repairs please make sure to fill out all information. We will email you upon receipt of your item and notify you of any additional billing expenses due via email. Please note, all shipping expenses need to be paid upfront before an exchange or repair is sent back to you.**

PLEASE CAREFULLY PRINT ALL FIELDS BELOW with the same information used to place the order:	
First and Last Name:	
Invoice #	
Mailing Address:	
City/State/Zip:	
Phone number:	
Email:	
Is this an Exchange or a Repair ?	
<i>Are the keys taped to the back of the item?</i>	
<i>Have you spoken with us by phone in regards to this exchange or repair? If so please name the representative and date:</i>	
<i>For exchanges, please list the item/model you want to exchange your unit for: Reference our catalog site for all items: www.TacticalTraps.com</i>	
<i>For exchanges, please list the color you want for the exchanged item:</i>	
<i>For REPAIRS, please list what is wrong with your shelf and exactly what needs repair.</i>	